

tdorf 10/30/2025 ↳



Conference on Oral Health Give & Get Board

This is a community bulletin board to share and request resources. Please share links or tools and ask for resources to help you improve your work on oral health in Kansas. Many of the new educational and advocacy resources created by Oral Health Kansas and the Pathways to Oral Health initiative also are available.

Participant GIVES: Share resources you have

↳ TDORF 11/5/25 2:47PM

The KU Center for Telemedicine & Telehealth shares this Impact Report from the fall 2025 Accessible Oral Health series.

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ACCESSIBLE ORAL HEALTH 2025 PROJECT ECHO IMPACT REPORT



Respondents reported that they are now more likely to:

- Use evidence-based strategies to provide care for individuals with intellectual and developmental disabilities (IDD) (100%)
- Establish and/or work with collaborative interprofessional care teams (95%)
- Use My Dental Care Passport (82%)
- Consider alternatives to sedation when providing care to individuals with IDD (100%)

At the end of each session, learners were asked: "What stood out to you? How will this change what you do?" Learner's responses included:

limited resources
alternative approaches
education
barriers
holistic care
find patient resources
case study
inclusion
reimbursement options
blankets
lighting
multidisciplinary approaches
resources
oral health kansas
compassion
health disparities
aba therapy
person-centered care
single visit
table environment

Padlet Drive ↳

Accessible Oral Health 2025 Impact Report

↳ TDORF 11/5/25 9:09PM

Community Water Fluoridation

National Opinion Poll Results

CareQuest Institute for Oral Health released public poll results that show 81% of adults either support community water fluoridation or are not opposed to it.

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CareQuest
Institute for Oral Health®

CareQuest Institute for Oral Health ↳

Community Water Fluoridation National Opinion Poll Results

↪ TDORF 11/5/25 9:11PM

How Dental Professionals Can Lead the Conversation on Community Water Fluoridation

On-demand training course for dental professionals to learn techniques to guide patients to make informed decisions.

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CareQuest Institute for Oral Health ↪

Community Water Fluoridation: How Dental Professionals Can Lead the Conversation

↪ TDORF 11/5/25 10:02PM

Medicaid Adult Dental Coverage Checker

Interactive tool to track trends in Medicaid adult dental coverage in every state.

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Adult Dental Medicaid Coverage Checker | CareQuest Institute ↪

Medicaid Adult Dental Coverage Checker

↪ TDORF 11/8/25 4:40PM

Rural Health Transformation Program

Kansas Department of Health & Environment's webpage about the Rural Health Transformation program. A link to the state's proposal for the \$200 million is at the top of the page.

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Rural Health Transformation Program | KDHE, KS

Participant GETS: List resources or help you need

Oral Health Kansas GIVES: Links to resources

↪ TDORF 11/4/25 8:50PM

Join the coalition supporting another Medicaid dental rate increase in 2026

Learn more about the advocacy to raise the Medicaid dental rates in 2026 and join the advocacy coalition.

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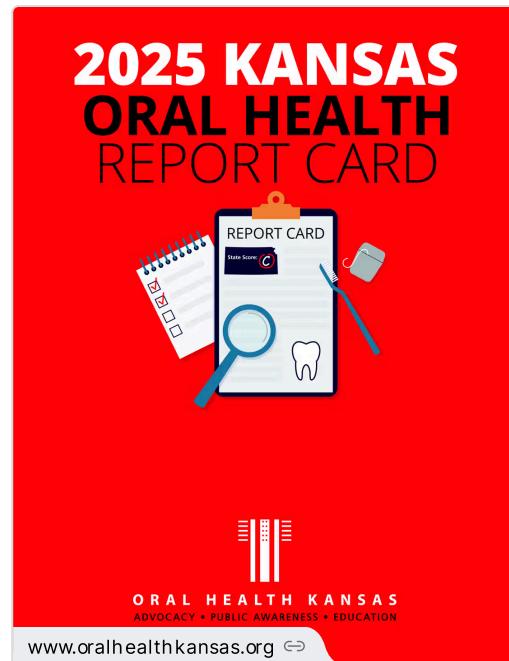
Google Docs ↪

↪ ABBY RICHWINE 11/4/25 4:56PM

Kansas Report Card

For the fifth year in a row, Oral Health Kansas released the Kansas Oral Health Report Card, evaluating the state's oral health compared to national standards. Kansas again earned a grade of "C", showing both steady progress and ongoing challenges in access to care.

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2025%20Report%20Card%20Announcement.pdf

↪ TDORF 11/4/25 8:46PM

2026 Public Policy Priorities

Oral Health Kansas and our partners had some big policy wins in 2025 and have bigger plans for 2026. Read about all of the accomplishments and check out our priorities for next year.

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2025%20Accomplishments%20&%202026%20Priorities.pdf

↪ TDORF 11/6/25 3:52PM

Dental Provider Advisory Group

Listening to and leveraging the voice of the oral healthcare workforce is critical to guarantee all Kansans have access to safe and equitable healthcare. Join our Dental Provider Advisory Group and discuss with other professionals the barriers and solutions to becoming a Medicaid provider,



Oral Health Kansas - Dental Provider Advisory Group

barriers and solutions to providing care for people with disabilities, and barriers and solutions to sedation dental care access.

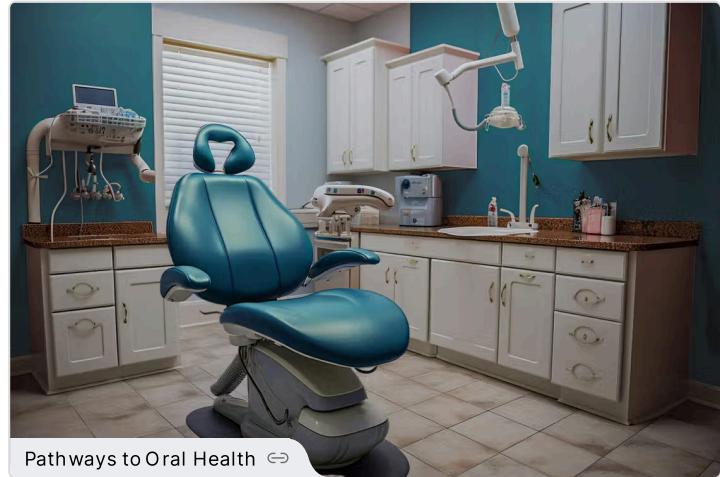
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Pathways to Oral Health GIVES: Links to resources

MONICA TURNER 10/31/25 11:51PM

My Dental Care Passport a tool designed for individuals with IDD and Autism to communicate their specific needs to the dental team.

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Pathways to Oral Health

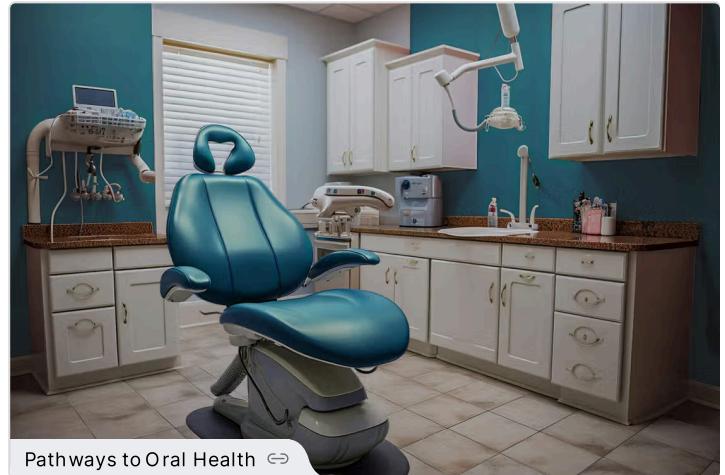
My Dental Care Passport | Personalized Dental Visits

BRYAN THOMPSON 10/30/25 9:59PM

Helpful tips for serving people insured through Medicaid (KanCare)

The Pathways to Oral Health initiative has several resources for dental providers about Medicaid enrollment, credentialing, billing, and more.

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Pathways to Oral Health

Dental Providers | Medicaid Dental Services

↪ BRYAN THOMPSON 10/30/25 10:07PM

Making Medicaid Work for You FAQ

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Making Medicaid Work for You FAQ

Medicaid Rates and Codes

1. How does the July 2025 Medicaid dental rate increase impact Federally Qualified Health Centers (FQHCs) since they are reimbursed at PPS (encounter) rate?
 - Thank you to our partners at Community Care Network for their insight. The July 2025 rate increase is only for FFS (fee for service) and it does not have a direct effect on the PPS reimbursement amount. With respect to FQHC settings, it was noted that the impact of the FFS rate increase will depend on how that individual setting bills for services.
 - While the PPS rate was not directly affected by the July 2025 dental rate increase, the desired effect of the rate increase is to grow the Medicaid dental provider network which can lessen the burden on FQHCs and community care clinics. Future advocacy will focus on additional policy change to ensure the entire Medicaid dental provider network is reimbursed at a sustainable level.
2. Is there any reimbursement code if a Medicaid patient does not attend a scheduled dental appointment?
 - No, there is no reimbursement code if a patient with Medicaid insurance no shows to a dental appointment. Patients who have Medicaid insurance are not permitted to be charged a fee for no-shows or late arrivals. This is because federal Medicaid regulations prevent providers from billing patients for additional costs. However, there are strategies that dental practices can use to try and reduce missed appointments. Please see webinar "Your Practice, Your Way" and this provider guidance overview for resources to reduce no show rates.
3. Code D1330 is for oral hygiene instruction, but it is not included on the list of codes that had a rate increase in July 2025. Is it a reimbursable code in Medicaid?
 - Yes. As of July 1, 2024, three counseling codes are covered for people over age 21:
D1310 – Smoking counseling
D1320 – Tobacco counseling
D1330 – Oral hygiene instruction
These codes were not included in the 2025 rate increase.
4. What restrictions are there for Medicaid coverage of orthodontics? For example, if a patient's bite is affecting their breathing, would it be covered?
 - The KDHE Dental Provider Manual states, "Orthodontic services require PA (prior authorization) and are only covered for eligible children with cases of severe orthodontic abnormality caused by genetic deformity (such as cleft lip or cleft palate) or traumatic facial injury resulting in serious health impairment to the member at the present time."

PATHWAYS TO ORAL HEALTH
pathwaystooralhealth.org

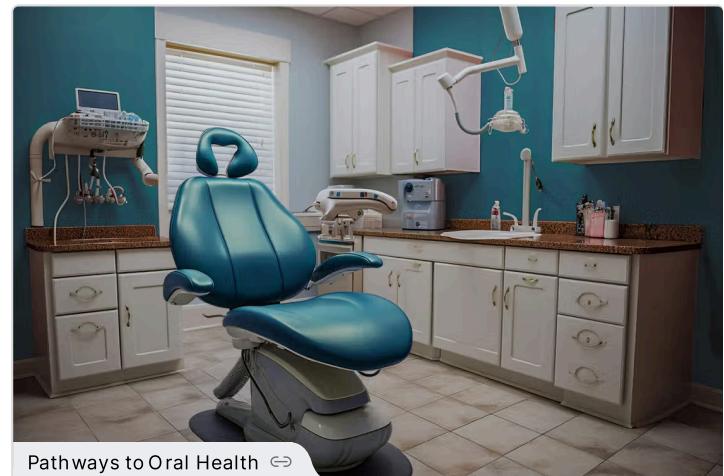
Webinar-series-FAQs.pdf

↪ BRYAN THOMPSON 10/30/25 10:12PM

New Era, New Opportunities: Making Medicaid Work for You

Access recordings from previous webinars to continue learning, refresh your knowledge, and share insights with your team.

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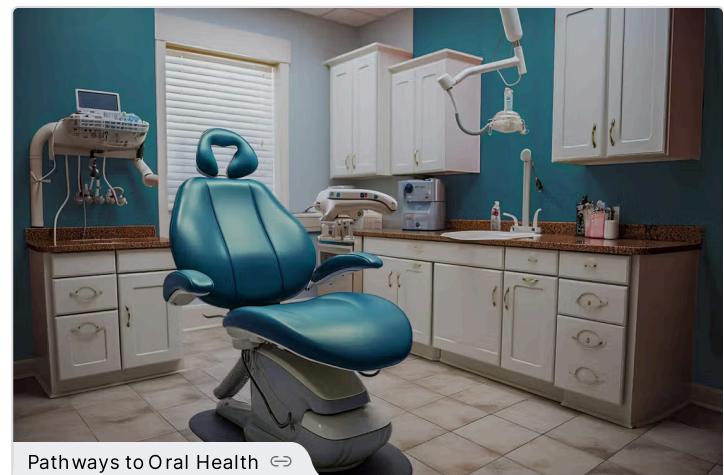


Webinar | Pathways to Oral Health

↪ MONICA TURNER 10/31/25 11:53PM

Watch the new video series for people with disabilities about tips for caring for your teeth at home.

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For Individuals | Oral Health Support & Education

↪ MONICA TURNER 11/2/25 9:51PM

This training video shows practical ways to make brushing someone else's teeth easier safer, and more comfortable—while supporting dignity and better oral health

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Brushing the Teeth of Others - An Oral Health Care Training Video

↪ MONICA TURNER 11/2/25 9:55PM

Improving Access

A simple, practical guide designed for community members, advocates, and caregivers who want to make a difference. Together, we can close the gap in dental access—one conversation at a time.

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Consumer-Toolkit-for-Recruiting-Dentists-Printer-file.pdf

Medicaid

For Medicaid providers who seek a quick reference guide for MCO related contacts and information.

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Medicaid MCO Quick Reference Guide			
 OARAL HEALTH KANSAS ADVOCACY • PUBLIC AWARENESS • EDUCATION	 Healthy Blue	 sunflower health plan	 United Healthcare Community Plan
Eligibility Check			
Dental Hub	✗		✗
Dental Provider Web Portal		✗	
Phone	✗	✗	✗
Eligibility	(855) 434-9245	(855) 434-9245	(855) 878-5372
Claim Submission			
• Dental Hub *	✗		✗
• Dental Provider Web Portal *		✗	
• Clearinghouse	✗	✗	✗
• Paper claims	✗	✗	✗
Payer ID	Scion	46278	GP133
Provider Manual	Healthy Blue Kansas	Centene Dental Services	United Healthcare KanCare
Claim Mailing Address	SKYGEN Healthy Blue Kansas P.O. Box 359 Milwaukee, WI 53201	Centene Dental Services Claims P.O. Box 25857 Tampa, FL 33622-5857	United Healthcare Kansas Claims P.O. Box 1158 Milwaukee, WI 53201
Provider Services	(855) 434-9245	(855) 434-9245	(800) 822-5353
Important Contacts			
Provider Relations	billie.hubbad@skygenusa.com providerservices@skygenusa.com	DentalProvidersRelations@Centene.com	Kathy_J_schmidt@uhc.com">Kathy_J_schmidt@uhc.com Kacey_junse@uhc.com">Kacey_junse@uhc.com Jennifer@uhcmedicare.com">Jennifer@uhcmedicare.com
Credentialing	credentialing@skygenusa.com	DentalCredentialing@Centene.com	(855) 812-9211
Appeals	Healthy Blue Claim Appeals PO BOX 61599 Virginia Beach, VA 23466	DentalAppeals@Centene.com	UnitedHealthcare Appeals P.O. Box 1244 Milwaukee, WI 53201
Transportation	(833)270-2254	(877)917-8162	(866)331-6004

*Requires Registration

Updated September 2025

pathwaystooralhealth.org

MCO_Quick_Reference.pdf

